



The Directors, management and staff of Watson Batty Architects Ltd are fully committed to a comprehensive and developing policy of assuring the supply of quality products, processes and services in accordance with the company's organisational goals and the expectations and needs of all clients in all spheres of the company's activities and operations.

The Directors accept the total responsibility for the provision of qualified and experienced management, personnel and suitable resources, documented working practices and procedures to ensure all contract commitments are both efficiently and effectively expedited and achieved.

Senior management have a duty and responsibility to maintain the framework for establishing and reviewing and company's quality objectives to ensure the Quality Policy is communicated to and understood by all personnel within the company.

The company has formulated and implemented a Quality Manual to describe and document all working practices and procedures in order to meet both company and client quality objectives.

To ensure the working effectiveness of the company's practices and procedures, the Directors have appointed a Quality Manager with executive responsibility for the continuing improvement of the quality system and quality objectives in full compliance with the company's registration as a Quality Assured Firm under the International Standard

The Quality Policy is a corporate statement of commitment to quality of processes and services and which is totally supported by the Directors, management and all personnel within the organisation.



Peter White
Managing Director
Watson Batty Architects
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